# PRITCHETT WATER SUPPLY CORPORATION 3670 STATE HWY 155 SOUTH GILMER, TX 75645 903-734-5438

# SPECIAL MEETING BOARD OF DIRECTORS

#### **Minutes**

**DATE:** Tuesday, September 3, 2024

**TIME:** 6:00 p.m.

**LOCATION:** Pritchett Water Supply

3670 St. Hwy 155 S Gilmer, TX 75645

Directors Present: Danny Weems, Lisa Sneed, Josh Marrs, Benji Campbell, Ken Regan, Sherri Heckendorn,

Russell Washburn, George Stevenson arrived somewhat late

David Yordy was absent

#### I. Call to Order

Mr. Campbell called the meeting to order & welcomed all members & guests. Mr. Weems opened in prayer.

#### II. Acknowledgement of Members and Guests

Among several members that was present, the PWSC Attorney, Mr. Ronald Stutes was in attendance.

#### III. Citizen's Comments

Sarah Wilson....reminded everyone that a water supply corporation is a member owned, non-profit corporation as defined under Chapter 67 of the Texas Water Code.

Mr. Kevin Honeycutt introduced himself as owner of Gilmer Lawn & Garden and a community member getting involved.

## IV. Special Business

A. Mr. Meador wanted everyone to be aware of the complaints & our response. Mr. Meador stated that we received a complaint on August 21, 2024 from the PUC of our member, Sarah Wilson, pertaining to a couple of directors missing meetings & the board not sending letters. Those being David Yordy & Benji Campbell. Mr. Marrs questioned the complaint submitted at 10:25 p.m. the night of the last meeting with no members present other than the directors. Ms. Heckendorn said she'd tell anybody who was & wasn't there & she talked to a lot of people.

Ms. Heckendorn thought the response should have been signed by the board.

Mr. Reagan thought that the bylaws were a little harsh & the directors are volunteers. Mr. Marrs thought maybe the board should compose a standard letter & address such at a meeting.

Ms. Heckendorn stated that according to Chapter 24. Substantive Rules Applicable to Water & Sewer Service Providers, we could be taken over & forced into a SUD. She moved that every board member be required to sign a statement that she or he has read the Bylaws & Articles of Incorporation & the Tariff & that future members be required to attest within 90 days of election or re-election, the motion failed for lack of a second. Mr. Meador read the complaint from the OAG. He had sent the complaint to Mr. Stutes for his review. A response has not been sent.

Mr. Meador had received an email asking for the agreed order, he had asked the TRWA Attorney & Mr. Stutes

advice & they directed him to ask an opinion from the OAG, meanwhile, TCEQ released the agree order in a request. Mr. Meador sent an email to Mr. Wilson for all public information requests be directed to office@ pritchettwater.com & then had his email blocked. Ms. Heckendorn was somewhat baffled that the board approved a document of procedure on requesting public information at the August meeting, but Mr. Meador had directed that only the office email be used prior to the change. The last request we received was for a document that had yet to be, & we hadn't received anything since.

Ms. Heckendorn moved that the board direct the manager to insure anyone with access to office@pritchett water.com, take the open meeting & public information training & present a formal written report to be presented at the next meeting, Mr. Reagan seconded & the motion carried.

- B. Mr. Reagan was concerned since we have a small staff, complaints take time & do we have adequate staff outside our regular/daily duties? Mr. Meador state that if necessary he would approve overtime.
- C. Mr. Reagan was also concerned of retaining Legal Counsel specializing in matter pertaining to the PUC & OAG. Mr. Stutes stated that he had been handling cases concerning public information over 20 years. The OAG doesn't have hearings and if the PUC goes into hearings, he would refer us to someone in Austin, or someone else. He didn't see any rule with the PUC that was violated from this complaint.
- D. Mr. Meador read a resignation letter from Mr. Yordy. Mr. Reagan moved to accept the resignation, Mr. Weems seconded & the motion carried.

Mr. Campbell read his letter of resignation, Ms. Heckendorn moved to accept, Mr. Reagan seconded & the motion carried.

## V. Adjourn

Ms. Heckendorn moved to adjourn @ 7:02 p.m., Mr. Reagan seconded & the motion carried.

Minutes taken by Cindy McMillan

Minutes approved September 17, 2024